

# Assisted Living Notices and Disclosures



The following notice and disclosures apply to individuals residing in Care Environments.

## **Right to Designate a Representative for Certain Purposes**

You have the right to name anyone as your “Designated Representative.” A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney (“attorney-in-fact”), or health care power of attorney (“health care agent”), if applicable.”

## **Right to Contact Ombudsman**

You may contact the Ombudsman for Long-Term Care for questions about your rights as an assisted living facility resident and to request advocacy services. As an assisted living facility resident, you may contact the Ombudsman for Mental Health and Developmental Disabilities to request advocacy regarding your rights, concerns, or questions on issues relating to services for mental health, developmental disabilities, or chemical dependency.

## **Assisted Living Bill of Rights**

Attached is the Minnesota Assisted Living Bill of Rights.

If you want to report suspected abuse, neglect, or financial exploitation, you may contact the Minnesota Adult Abuse Reporting Center (MAARC). If you have a complaint about the facility or person providing your services, you may contact the Office of Health Facility Complaints, Minnesota Department of Health. You may also contact the Office of Ombudsman for Long-Term Care or the Office of Ombudsman for Mental Health and Developmental Disabilities.

<p><b>Office of Ombudsman for Long-Term Care</b>                  P.O. Box 64971                  St. Paul, MN 55164-0971                  Tel: 651-431-2555 or 1-800-657-3591                  TDD/TTY call 711</p> <p>Regional Contact for LTC Ombudsman:  <a href="https://mn.gov/dhs/people-we-serve/seniors/services/ombudsman/contact-us/regional-ombudsman-directory.jsp">https://mn.gov/dhs/people-we-serve/seniors/services/ombudsman/contact-us/regional-ombudsman-directory.jsp</a></p>	<p><b>Ombudsman for Mental Health and Developmental Disabilities</b>                  121 7<sup>th</sup> Place East                  Suite 420 Metro Square Building                  St. Paul, MN 55101-2117</p> <p>Tel: 651-757-1800 or 1-800-657-3506                  TDD/TTY call 711</p> <p>Email: <a href="mailto:ombudsman.mhdd@state.mn.us">ombudsman.mhdd@state.mn.us</a></p>
<p><b>Office of Health Facility Complaints</b>                  85 7th Place East, #220                  St Paul, MN 55101</p> <p><i>For questions about complaints:</i>                  651-201-4200 or 1-800-369-7994</p> <p><i>For all other OHFC inquiries:</i>                  651-201-4201</p> <p>Web:  <a href="http://www.health.state.mn.us/facilities/regulation/ohfc">www.health.state.mn.us/facilities/regulation/ohfc</a>                  Email: <a href="mailto:health.ohfc-complaints@state.mn.us">health.ohfc-complaints@state.mn.us</a></p>	<p><b>Minnesota Adult Abuse Reporting Center</b>                  Toll-free: 1-844-880-1574</p>

Concerns regarding your residency may be directed to Stacy Carlsrud, Campus Administrator, 6307 Burnham Circle, Inver Grove Heights, MN 55076, [scarlsrud@preshomes.org](mailto:scarlsrud@preshomes.org), 651.554.7921

Owner will not retaliate against a Resident for raising a concern.